Warranty and Maintenance Statement

Blum New Zealand Ltd

Maintenance

Quality for the lifetime of the furniture
Blum fittings give you peace of mind for the lifetime of the furniture. Please follow the below maintenance directions to ensure you obtain the full benefit of your Blum fittings.

The best way to clean your Blum fittings is as follows:
- Use a soft, lint-free cloth, chamois leather or a sponge
- Ensure that the material you use to wipe the furniture with is just damp, not wet
- Always wipe the furniture again afterwards with a dry cloth
- If possible, use cleaning products intended specifically for materials such as stainless steel etc. otherwise, use only clean water
- Wipe off dirt as soon as it appears.

Avoid the following when cleaning Blum fittings:
- Using steam cleaners
- Using cleaning products, such as abrasive cleaning powder, steel wool and scourers, as well as cleaning agents such as acetone, chlorine, cellulose thinner and solutions whose names start with tri or tetra
- Storing open cleaning products, baking powder, dishwasher products or table salt, for example. Fumes can cause corrosion on all metal surfaces.

Comprehensive practical quality testing
On average, a kitchen will be in use for 20 years. In order to guarantee optimal function in everyday use, Blum fittings are subjected to intensive testing. Lift systems are checked up to 80,000 opening movements, box and runner systems up to 100,000 and hinge systems even up to 200,000. Blum's internal standards are often higher than national and international standards.

Blum New Zealand Ltd
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Warranty

We hope you enjoy your Blum products – for the lifetime of the furniture.

With your purchase of Austrian made Blum products, you have chosen to invest in functional fittings of the highest quality. All Blum products are engineered to provide comfort and function for the lifetime of the furniture. Subject to these warranty terms, you and any subsequent owner of the products receive a limited **lifetime manufacturer's warranty**. All Blum products are engineered to provide comfort and function for as long as the furniture is used. A lifetime of a kitchen is considered to be in the region of 20 years. Blum will replace any Blum product that is found to be defective in workmanship or materials. The removal and reinstallation will be undertaken and paid for by your supplier (kitchen maker, carpenter, etc.)

To make a claim under the warranty, please contact Blum New Zealand Limited as per the contact details below. Proof of original purchase of the Blum products must be provided. Failure to do so may, at Blum's discretion, invalidate the warranty.

Limitations

The warranty is subject to the following:

- The warranty does not apply where Blum Products have not been installed, used, cleaned and/or maintained in accordance with instructions provided by or on behalf of Blum.
- Consequential or indirect loss, costs, liability or expenses of any kind.
- Electronic components have a 5-year warranty. However, Blum electronic components meet and often exceed quality and safety standards set out in New Zealand regulations.
- Where the product fault has not been advised to Blum New Zealand Limited within 30 days of the fault being noticed.
- Blum's liability under this warranty is dependent on its assessment to determine and validate the defect in workmanship or materials.

Contact

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