

ENKO Product Warranty & Care Guide

Cabinet Handles

Warranty

ENKO cabinet handles are warranted against manufacturing defects in materials and workmanship for a period of 10 years from the date of purchase.

This warranty does not cover:

- Normal wear and tear
- Damage caused by misuse, neglect, impact, modification, or improper installation
- Damage resulting from acidic, abrasive, solvent-based, or harsh chemical cleaners
- Surface deterioration caused by environmental conditions outside normal residential use

Care & Maintenance

- Clean regularly using a soft cloth and warm soapy water
- Dry thoroughly after cleaning
- Avoid acidic, abrasive, or solvent-based cleaning products
- Do not use scouring pads or abrasive materials

Timber Handles

Warranty

ENKO timber handles are warranted against manufacturing defects in materials and workmanship for a period of 2 years from the date of purchase.

This warranty does not cover:

- Natural variations in grain, colour, texture, or appearance
- Discolouration caused by sunlight, UV exposure, or natural ageing
- Splitting, cracking, shrinking, expansion, or movement resulting from environmental conditions
- Changes resulting from humidity, moisture exposure, temperature fluctuations, or prolonged direct sunlight

Care & Maintenance

- Clean with a soft damp cloth only
- Dry immediately after cleaning
- Avoid excessive moisture or prolonged exposure to water
- Do not use acidic, abrasive, solvent-based, or harsh chemical cleaners

Wardrobe Hardware

Warranty

ENKO wardrobe hardware is warranted against manufacturing defects in materials and workmanship for a period of 10 years from the date of purchase.

This warranty does not cover:

- Normal wear and tear
- Damage caused by misuse, overloading, modification, or improper installation
- Damage resulting from accidental impact, neglect, dirt build-up, or lack of basic maintenance

Care & Maintenance

- Dust periodically using a soft cloth
- Keep moving components free from dirt and debris
- Check mounting hardware periodically and tighten if required

Corner Pullouts

Warranty

ENKO corner pullout systems are warranted against manufacturing defects in materials and workmanship for a period of 10 years from the date of purchase.

This warranty does not cover:

- Overloading beyond specified weight limits
- Damage caused by misuse, obstruction, or improper installation

- Damage caused by forcing the mechanism while jammed or restricted
- Damage resulting from modifications to the product

Care & Maintenance

- Ensure stored items do not obstruct or jam the moving parts of the mechanism
- Keep moving parts clean and free from debris
- Periodically inspect the system for smooth operation
- Do not force the mechanism if movement becomes restricted

General Warranty Conditions

This warranty applies only to products installed and used in accordance with ENKO's installation instructions and intended purpose.

Proof of purchase may be required for all warranty claims.

ENKO may request photographs, installation details, and other relevant information when assessing a claim.

ENKO's liability is limited to the repair or replacement of defective products at its discretion.

This warranty does not affect any rights available under applicable consumer protection legislation.