Inspace Limited

Kitchens and Cabinetry

83 Aviation Ave, Mt Maunganui, 3116

WORKMANSHIP WARRANTY

Inspace warrants its custom joinery and cabinetry products to the original purchaser ("Purchaser") against defects in materials and workmanship, subject to the terms, conditions, coverage periods, and exclusions set forth in this document. This warranty applies only to products purchased and installed within New Zealand and is effective from the original date of purchase or installation, whichever is later, as documented by a dated proof of purchase (e.g. invoice or receipt).

This warranty is provided in addition to, and does not limit or exclude, any rights and remedies the Purchaser has under the Consumer Guarantees Act 1993 and the Fair Trading Act 1986. Where the Purchaser is acquiring goods for the purposes of a business, the parties may agree in writing that the Consumer Guarantees Act 1993 does not apply, in accordance with section 43 of that Act.

1. COVERAGE SUMMARY

Component	Coverage Period	What Is Covered
Workmanship	10 Year	Structural defects in materials or workmanship, including joint separation, panel warping, and frame failure under normal residential use.
Carcass, Doors & Drawer Fronts	10 Years	Defects in construction, delamination, and finish adhesion under normal residential use.
Natural Wood Finishes	5 Years	Peeling, blistering, or cracking of the factory-applied finish under normal use and care.
Hardware (Hinges, Drawers runners & Accessories)	10 Year	Mechanical failure of hinges, drawer slides, and installed Accessories under normal use.
Stone Benchtops & Splashbacks	12 Months	Fabrication defects, Installation defects, Structural integrity of workmanship under normal residential use

2. WHAT THIS WARRANTY COVERS

This warranty covers defects in materials and workmanship that arise under normal residential use and proper care, as identified in Section 1. If a covered defect is found, Inspace will, at its sole discretion, repair the defective component, replace it with a comparable component, or refund the purchase price of the affected component.

3. WHAT THIS WARRANTY DOES NOT COVER

- Normal wear and tear, including minor scratches, dents, or colour variation in wood grain and finish over time.
- Damage resulting from misuse, abuse, accident, or failure to follow Inspace's care and maintenance instructions.
- Damage caused by exposure to excessive heat, moisture, humidity fluctuations, or direct sunlight.
- Products installed in commercial, rental, or non-residential settings, unless a separate commercial warranty has been issued in writing.
- Natural variations in wood grain, colour, and texture, which are inherent to the material and not considered defects.
- Products that have been altered, modified, or repaired by anyone other than Inspace or its authorised representatives.
- Installation carried out other by Inspace's fixing instructions, or by a tradesperson not suitably qualified or licensed. (where Inspace is not the installer)
- Natural timber movement, such as minor shrinkage, expansion, or checking, caused by normal seasonal changes in humidity and temperature.
- Chips, cracks, scratches, staining, etching, or heat damage occurring after installation,
- Damage caused by plumbers, electricians, appliance installers, builders, or other third parties after installation.
- Acts of God, including fire, flood, earthquake, and other events beyond Inspace's reasonable control.

4. HOW TO MAKE A WARRANTY CLAIM

To submit a claim, the Purchaser must notify Inspace in writing within thirty (30) days of discovering the defect, at the contact information listed above. Claims should include the original proof of purchase, a description of the defect, and photographs where applicable. Inspace reserves the right to inspect the product, either in person or via submitted documentation, before approving a claim.

5. REMEDY AND LIMITATIONS

Subject to the Purchaser's rights under the Consumer Guarantees Act 1993, Inspace's obligation under this warranty is limited to the repair, replacement, or refund of the defective component, at Inspace's discretion, and does not extend to the cost of removal, reinstallation, freight, or any indirect or consequential loss, including loss of use or damage to surrounding structures or property. Nothing in this warranty is intended to limit, exclude, or modify the Purchaser's rights under the Consumer Guarantees Act 1993 or the Fair Trading Act 1986, except to the extent permitted by section 43 of the Consumer Guarantees Act 1993 for goods acquired for business purposes.

6. TRANSFERABILITY

This warranty is personal to the original Purchaser named on the proof of purchase and is non-transferable. It does not run with the product or the property, and does not extend to any subsequent owner, tenant, or occupier following a sale, lease, gifting, or other transfer of the product or the property in which it is installed. No employee, agent, or representative of Inspace has authority to vary this clause or extend the warranty to a subsequent owner, whether verbally or in writing, unless done by way of a formal written amendment signed by Inspace.

7. OTHER TERMS

This warranty is governed by the laws of New Zealand and is provided in addition to, not in place of, the Purchaser's statutory rights. Inspace reserves the right to update the terms of this warranty for products purchased after the effective date of any such update; this document reflects the terms in effect as of the date of original purchase.

8. CARE AND MAINTENANCE

Customers must follow all recommended care and maintenance guidelines for material surfaces to maintain warranty validity. Customers must take reasonable steps to minimise or prevent further damage once an issue becomes apparent.

Effective Date: 1st Jan 2026